

**QUALITY POLICY**

TRIMAX Inspection and Training LLC highly believe in “quality” and strictly follow the compliance of ISO 17020 standard, British Standard and according to ENAS ACG-22 in light with total quality management principals to improve our process, product and services.

TRIMAX Management is committed in maintaining its policy to ensure an effective and efficient operation of its Quality Management System, consistent quality that meets or exceeds the requirements of the Client, and achieve customer satisfaction. Maintaining high level of standards in its operation, Strives to continually improve its operating processes and operate to best Inspection & Training practices by means of:

- Promoting policies and objectives to increase awareness, motivation and involvement of people.
- Setting and communication directions related to achieving objectives. Establishing and reviewing objectives at required interval in order to identify the improvement opportunity and take suitable actions to achieve continual improvement.
- Define a mechanism for evaluation of company performance.
- To Enhance Customer Satisfaction: Every effort is exercised to ensure Client / Consultant Delight and to maintain a professional working relationship impartially. We emphasis to ensure that our quality of service are meet and understood as defined and documented in the contract.
- Job Tasks: Completion of assigned job tasks on target completion date as per specified requirements of the condition of the contract maintaining high standard of workmanship.
- Developing, involving & empowering employees to improve their competency for conducting their duties in effective manner.
- Subcontractors & Suppliers: Deal only with those who are capable of meeting our standards and maintain a professional working relationship.
- Health & Safety: Maintain a high standard of work environment in order to provide a safe working place and eliminate risk of injuries and losses.
- Maintaining the management system in line with the requirements of ISO17020 standard.
- Comply with applicable regulatory and legislative requirements.

Prepared By: QM/QR



Approved by: GM